

ON THE EAR WAVES

The Official Newsletter of London Audiology Consultants



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You're Invited !

2014 OPEN HOUSE

Monday October 27, 2014 from 9 AM to 5 PM

We are hosting our annual **Open House** on Monday October 27, 2014 from 9 AM until 5 PM. This year the day will have a Halloween theme!

As part of the event this year, a representative from **Starkey Hearing** will be available to demonstrate Starkey's latest hearing aids: **Halo**. These hearing aids are compatible with the newer Apple devices including iPhones and iPads allowing a direct link from these devices to the hearing aids. If you are interested

in a demonstration of **Halo** please call the office to reserve your time slot. We will also be featuring Starkey's **Surflink Media** which connects the TV to compatible Starkey hearing aids.

As always there will be refreshments, treat bags for hearing aid users, a door prize and our Toonie Raffle. We will also be offering complimentary hearing aid cleaning. Hearing screening will be available and we welcome all spouses, family members and friends to have a complimentary hearing test .



Hearing Club



Team Ear-Resistibles



What's That

What's That?

Asking for a repetition is a common strategy that we all use when we have not heard something clearly. Is it the most efficient way of getting the information that you have missed? Not always. Here are a few ideas to help out when you have not heard everything.

1. Ask only for the part of the communication that you have missed. For example: Your friend tells you that she wants to go to (somewhere????) after lunch. Instead of asking for a full repetition you can say: "Where are we going after lunch?"
2. Ask for confirmation. This works well if you think you heard the whole message but are not completely sure. For example your friend tells you the address of where you will be going and you want to confirm it. You say: "So we are going to London Audiology Consultants at 387 Burwell Street?" Then she can confirm this is correct or repeat the address.
3. Names can be difficult. Sometimes it can be easier for someone to spell the name for you if you can not figure it out. For example your friend says that she has to drop something off at the office with Suzanne (who??). You can ask her to spell the name for you "O-B-B-E-M-A."
4. If you really get into difficulty you can always ask to have the information written out for you. For example you are making an appointment and you are not able to hear the date and time the receptionist is suggesting. You can ask to have the information written on an appointment card.

Team Ear-Resistibles

On June 8, 2014, London Audiology Consultants' Team, The Ear-Resistibles participated in the Gutsy Walk for Crohn's and Colitis Canada. The team raised over \$1500 in pledges.

On October 5, 2014, The Ear-Resistibles will be supporting the Canadian Breast Cancer Foundation in the CIBC Run for the Cure.



Hearing Club

We are starting something new! **The Hearing Club.**

The **Hearing Club** will meet once a month on the last Thursday of the month from 2 to 4 PM. There will be a talk by a guest speaker followed by tea and coffee and time to socialize.

The first meeting will be on Thursday, November 27, 2014. See the information flyer for details.



Meet our London Audiology Family

Meet Suzanne Obbema

Suzanne has been part of the London Audiology Consultants administrative team for 6 years.

"One of the areas that makes me proud to be part of the London Audiology team is being able to say with confidence and pride that everyone at London Audiology makes sure our clients and anyone needing help receives quality service, integrity pricing without any gimmicks or hidden costs."



Halloween Trivia

Halloween comes from the ancient Celtic holiday of Samhain, the evening before the start of the Celtic New Year.

The first Jack O'Lanterns were made from turnips.

The most popular Halloween costumes for children are princesses and spiderman.

Chocolate is the most popular Halloween treat.

